Knoxville terminal em-

tion, "They understand the value of suffering

nience now in order to

near future.

Linking all Highway employees and contractors

Knoxville Renovations Enhance Highway's Efficiency

supervisors.

Highway Transport believes in building a firstclass facility that provides our employees an outstanding workplace. "When you think about it, our customer service really begins at the trucking terminal inside the office. When employees and drivers

are in pleasant surroundings, they serve our customers better," says company president Greg Watkins, "At this time, our tank truck driver amenities are a top priority."

Highway Transport's newly renovated Knoxville terminal is a comprehensive update of an older

structure that had been in use for more than 26 years. "Our hope is that this new

state-of-the-art terminal meets our needs and helps us serve our internal customers for another 26 years," said Gary Reagan, Vice President of Operations, "We

believe if we provide a quality work envi-

ronment for our employees they will provide quality service for our customers."



Ben of Tommy Hicks contsruction (right) reviews blueprints that have been developed over the last 18 months by the architectural firm Michael Brady, Inc

The new facilities include a driver lounge complete with kitchen, purified drinking water, vending machines, a wall-mounted flat-screen television, wireless internet service, and new men's and women's restrooms with a separate shower room. For out of town drivers we have a laun-Knoxville terminal employees outfit remaining office doors with signs designed to be kilo designed to be k construction crews about facility will be a driver's patio current noise levels "We all get a little chuckle at area with gas grill, and new patio furniture to relax in outdoors. Tommy Hicks Construc- The company is always trying to find ways to improve the work experience for drivers. The renbenefit everyone in the ovations also include new offices for both our Chemical and Petroleum operations, and our line haul

> "We find that our best drivers come from driver referrals. Providing nice terminals is one of those intangible benefits that helps us recruit drivers," says Recruiting Man-

ager Bob Godsmark

"We have a reputa-

tion for responding quickly to driver demands," Watkins continues, "As

everyone in bulk transportation knows, tank drivers are hard to find. Unlike many of our competitors, Highway Transport is currently keeping our fleet staffed at optimum levels."

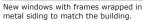
"These expenditures pursue the goals we set forth in our 2006 - 2008 strategy for improving all facilities nationwide." explains Gary Reagan, Vice President of Operations. He continues, "We knew we had to address some of our outdated infrastructure. I was receiving



Dry wall crew frames and fastens sheetrock to newly constructed walls.

e-mails from managers commenting "isn't it about time you fixed up this or that terminal" or they would teasingly refer to me as "the penny pincher."

> Highway Transport, a company with a 58-year legacy of steady growth, is already well on the way to meeting its 2007 business objectives. Improving older buildings for modern use (rather than building new) is a practical approach to satisfy the industry-wide demand for high-tech facilities.



Terminal Manager Rick Lusby, who played a pivotal role in the success of the project, says "The Knoxville terminal structure was basically gutted down to concrete slab and steel frame, and the construction moved at a quick pace. We'll have an open house in early 2007."

picnics were held near ter-minal locations throughout Fall of 2006. Most terminals Gary Reagan, Vice President Chattanooga picnic. Folks at the Chattanooga termina decided on a "Halloween theme complete with cos-tumes and a Highway Trans-





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Knoxville Terminal Renovation1
New Rolex Club Member:
Jerry Scearce3
FREE Wi-Fi for Drivers4
Driver Excellence Awards4
Driver Safety Awards5
Tank Driving in Winter5
Slenderized Neil Evans6
Website Offers Practical Tools:
www.hytt.com7
General Service Safety Awards8
Birthdays8
Personnel & Personal8
Service Anniversaries9
Referral Contest Winner:
Terrence Porter9
Recruiting Manager Bob Godsmark
Serves with Mission Team 10
Highway Celebrates More:
Scenes from Picnics11

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- Purpose -

To keep Highway Transport employees and contractors informed about company policy and industry developments, and to recognize significant industry and community contributions by these employees and contractors and their immediate family members.

Highway Transport, Inc. 1500 Amherst Road P.O. Box 50068 Knoxville, TN 37950-0068 1-800-444-9814

"The room for chemical drivers and the room for petroleum drivers will no longer be separate. Petroleum and Chemical drivers will share the expanded facilities," says Petroleum Manager John Wilson "The Petroleum division is in a tight spot right now. All of our people and our files were

crammed into a tiny space. It was worth the minor discomfort to be in the new area. We're excited about importantly, we're glad to



having new of- Petroleum Manager John Wilson works from a laptop in one of several fices. But more "cubes" installed to serve as temporary office spaces for Knoxville terminal employees while they await the completion of the project.

be able to provide better accommodations for our drivers. It's the little things that mean a lot to drivers. They appreciate having a nice place to relax, talk on the phone, check e-mail, or eat a meal. Highway Transport is a family-oriented company, and we spend a lot of time connecting wth drivers. We like to chat about

our families and our lives. It is an honor for us to be able offer our drivers a nicer chair, a better cup of coffee, and a space we can all enjoy"

The original Knoxville terminal building had a front entry made of stone. The ter-



minal underwent a major renovation in 1984 when a two-story addition was constructed. "The last time the Knoxville terminal office building was updated, it was early in the 1990s," says Greg Watkins, "We knew it was

time major upgrades. We've made some practical decisions. We developed a solid plan and utilized superior materials. We hope this will serve our drivers for a very

In the coming year, most of the company's growth will be realized through the



left: Regional Driver Manager Wyatt Dockery (right) of-ficially moved into his new space on November 22. The by glass on three sides for nproved visibility of the overall terminal vard and

Regional Driver Mark Preller (left) is the first driver to turn his paperwork at the newly re-designed entryway.

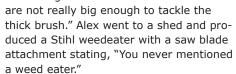


right: Kitchens at the Knoxville terminal are completely remodeled and equipped with new appliances that have a stainless

Westpark stays in contact with Field Directors Fotis and Mary Romeos. In 2005, the congregation sent an additional financial gift for the purchase of a four wheel utility vehicle for the caretaker who oversees the maintenance of Cosmovision Center. Bob says, "His name is Alex, and

he will not let anyone else use the four-wheeler for any reason. He takes very good care of it and keeps it impeccably clean. It was nice to finally meet him."

One morning Alex provided Westpark Baptist with two small hand saws to clear the thicket of brush surrounding the stone wall they intended to reinforce. After an hour of sawing, Bob's group asked, "Alex, don't you have a weedeater or



"The Cosmovision Center uses this opportunity to spread the word about Christianity to thousands of people, whether it's through sports programming or one-onone interaction.

In addition to completing several construction projects, the Westpark Baptist group also served soup and bread at the nearby refugee center named "Helping Hands," headed by Nikos Stefanidis. At this time, an estimated 33 million people around the world have been forced to flee their homes and seek refuge.** Athens, Greece The mission team from westpark papers removed she back wall with re-bar and added chain link fencing across is experiencing a flood of the top of the front wall pictured above. refugees.

Bob says, "People arrive who have lost family. They arrive searching for people they know. They are also seeking food

and work. We met quite a few refugees. Many could speak English. A large percentage of refugees are women attempting to flee from various European mafia groups. There were also quite a few Muslims. We served a high volume of of soup and bread to people. These things

provided some temporary comfort. We mainly just tried to help the refugees feel safe. We spent a lot of time in the main gathering room just trying to connect with people, play board games, and hopefully, serve as a Christian witness."

On day 3 and day 7, Bob was able to get out and tour Athens for a little while, "It was amazing to be able to stand on top of Mars Hill where the apostle Paul had once stood and

something? These saws gee Center where the mission team served soup preached as in Acts 17,

He continues, "I also had the opportunity to visit the ancient city of Corinth. This was a treat, because Corinth is the city that inspired many of Paul's most familiar

letters. I saw the Bema seat where Paul stood and was judged in Acts 18."

When asked if he would go again, Bob responds, "Evangelical mission work is something I've always had on my mental list of things to do. It is one of those things I wanted to

accomplish before they put my bones in the box, as they say. It was a lot of hard work, but if given the opportunity, I'd go back and do it all over again."

**figure from World Refugee Survey 2005, U.S. committee for Refugees



Bob also saw the site named Agora, an ancient market place that served as the center of Athenian public life. "It was a type of parliament house where all the decisions were made."



Highway Transport

Celebrates More

at General Electric. During his tenure as

chairman and CEO from 1981 until his re-

tirement in 2001, GE's market value grew

from \$13 billion to \$400 billion. In 2000,

by Fortune magazine and was voted Most

Admired CEO of the past 20 years by the

2005. He is quoted as saying, "One of the

things that's missing in most companies

workplace. We're all moving toward one

goal. Let's celebrate more. Why make

work drudgery? Why not celebrate? I'm

not talking about buying everyone a Mer-

cedes-an occasional cake will do. People

should want to come to work. You have to

create an atmosphere of fun and of win-

ning. People don't want to leave that at-

mosphere. If you're a bore, slap yourself."

below: Scenes from Highway Transport company picnics held

near terminal locations throughout Autumn 2006

today is the idea of celebration in the

readers of Chief Executive magazine in

he was named Manager of the Century

Jack Welch spent more than 40 years



Charlotte (continued)

Highway Transport Recruiting Manager Bob Godsmark Serves with Mission Team in Athens, Greece

a winning formula for reaching out to non-

Christians. Sports are great way to initiate

contact and reach out to others. Cosmo-

vison serves as a local community center.

However, many people also arrive at Cos-

movision Center from all over the world."

The center was the host for the evangeli-

cal outreach during the 2004 Olympics

and served as an orientation center for

Olympic visitors."Hosting the Olympic

evangelistic message during

Fostis Romeos, Field Director

the Olympic Games," says

at Cosmovision Center.

However, since the 2004

Olympics, the Cosmovision

on because of the financial

and hands-on support it re-

ceives from Christian mission

workers like Bob. Nowadays,

the center continues to serve

as a family community and

sports center designed to

Center has been able to carry

athletes was a great way to enhance our



Bob stands atop Mars Hill in Athens, Greece. On day 3 and day 7, Bob's group took some time to see some famous Athens sites.

September 29 through October 8, Highway Transport Recruiting Manager Bob Godsmark served on a mission team from Westpark Baptist in Knoxville, TN. The group is headed by Missions Pastor Jack Underwood. They traveled to the densely populated city of Athens, Greece where they worked at the Cosmovision Center completing the following facility improvements:

- reinforced a stone wall with re-bar
- constructed a chain link fence along the top of the newly reinforced wall
- poured concrete to divert a persistent drainage problem on the playground
- dry walled the center's downstairs office
- moved the Center's offices into the new space
- groomed soccer stadium grounds

Bob says, "I learned real fast that there are two very important things that are a big part of the culture in Greece...being friendly and having an interest in sports. Good sports facilities and friendliness are

serve the people of Athens and beyond.

The Cosmovision Center currently serves as the only evangelical Christian school in Greece. In the near future, the Cosmovision Center will become the main location for an International Center for New Testament Studies. Locating the



above: The entire Mission Team of Westpark Baptist in Knoxville's McGhee Tyson Airport. They had a four hour layover in Madrid, Spain before proceeding onward to Athens. above: a scenic view of The Parthenon.

study program in Athens, Greece enables Christians from Eastern Europe, the Arab world, and North Africa to attend high quality Biblical studies, without incurring the associated high costs of studying in the United States or Europe.

"We completed the drywall in the new office building, then moved everything from the old offices to the new location. The move took nearly a full day. There were over 125 boxes of stuff, not including furniture and computers. Then, of course, we set up everything in the new office loca-

Bob's church, Westpark Baptist, has supported the center by sending mission teams and financial gifts since 2003.



The main Cosmovision Center building, which is used for conferences and courses





before: during demolition after: near completion
Former chemical driver entryway gets extended. Restroom locations remain the same, but receive a comprehensive renovation.

logistics division. In 2007, the logistics division will comprise nearly one third of all business. Tank wash revenues are also expected to increase.

Watkins adds, "We're on track for 2007,

and we can already tell that our reinvestment in facility upgrades is making us more efficient."





above: Finishing coats of sheet rock mud are applied, while blueprint specifications are given a final review. Power tools are picked up and organized. left: measurments are taken for new windows and doors.

Highway Transport Honors Knoxville Driver Manager Jerry Scearce for 20 Years of Service

Knoxville tank truck drivers and over twenty Highway Transport colleagues gathered at the Knoxville Terminal to show their appreciation for Jerry. Company president Greg Watkins presented the engraved Rolex Oyster watch to Jerry Scearce and said, "We realize that this is a nice watch made of highly valued materials. But that's not what is important here. What is important is how we all feel about you. This is a token to show that we're all glad you've stayed with us through the years. We want you to continue with Highway Transport for a long time."

Highway Transport honors all twenty-year employees with a Rolex watch and a special ceremony. In a time when companies are experiencing high turnover rates, it is amazing to note that Jerry is the 19th active employee to achieve the twenty-year milestone.

Jerry Scearce commutes to Knoxville each day from his Hawkins County farm. Vice President of Operations Gary Reagan advises, "I recommend you take the Rolex off when you're putting up hay." "You all know that I started out here as a driver. Then I started



Highway Transport President Greg Watkins presents Rolex to Driver Manager Jerry Scearce

managing drivers. I hope things can continue on for a while. . . probably not another twenty years, but definately for a while."

10

FREE Wi-Fi: Another Convenience for Drivers

Drivers who own Wi-Fi capable laptop computers can bring their own laptops into a driver room and use the wireless internet connection for free. Most truck stops charge an hourly access fee for wireless internet service. Highway Transport provides Wi-Fi to drivers free of charge. Wi-Fi hotspots are currently available at Highway Transport's LaPorte terminal. The service will soon be available at the Knoxville and Florence terminals. High-speed Internet access is something that all Highway Transport drivers can use while they wait between driving shifts. As everyone at Highway Transport knows, long-haul trucks are required by law to be parked for eight hours after driving for

About 70% of the entire truck driving population owns a computer, and nearly twothirds have Internet access at home. By providing wireless hotspots along with our other driver amenities, we accomplish two things: 1. we accommodate our current drivers who use high speed Internet, and

2. we attract a new range of younger drivers. In the past, Highway Transport has

struggled to attract younger drivers. These days, trucking companies are seeing an aging work force. As the baby boomer generation starts to retire, Highway Transport is facing the challenge of replacing more than half of our drivers throughout the coming decade.

"Even though most of our drivers are from the baby boomer generation, they are technologically savvy," savs Andv Schultz "An older driver mainly wants the ability to check his bank

account and e-mail his family. We are beginning to see a new generation entering the tank truck industry. The younger drivers seem to prefer the Internet over TV. They would rather spend their spare time

playing a game online or chatting with friends."

> Wi-Fi, short for Wireless Fidelity, lets drivers within a few hundred feet of the terminal building share a high-speed Internet connection. To make wireless Internet work, Highway Transport installs antennas that serve as "access points" on the roof of terminal buildings, "We are constantly striving to find ways to improve the workday experience for drivers. With that in mind, I am happy to provide wireless Internet service," says Grea Watkins, "I appreciate drivers who are dedicated to

Highway Transport. I want to reward their dedication however I can. I want to help drivers keep in touch with their families."



Dow Furnishes Pizza: Discovers Way to

reported by David Niven, Chicago Terminal Manager

Highway's Heart.

Our colleagues at Dow Chemical, Inc. bought pizza for lunch on October 20th to show their appreciation to Highway for helping set up a computer program to max load compartment trailers. We have loaded a couple trailers at Channahon to help them with this program. The drivers have spent extra time there while doing this. Tim Novak at Dow-Midland called to say thanks and wanted to buy lunch.

Highway Transport is grateful for the relationships we have with our colleagues at Dow-Midland. It was nice to have the opportunity to demonstrate how Highway can help Dow with their loads. It was especially nice of them to furnish us with pizza.

Driver Excellence Awards periods 9 - 11, 2006

Tim Baker Florence Driver Cliff Coleman, LaPorte Driver Larry Duncan Chattanooga Driver Don Jeffcoat, McDonough Driver David McFarland Knoxville Contractor Shelby Patterson. Garland Driver Dexter Ratliff, Knoxville Driver Dick Royer, Bensalem Driver William Shields Chattanooga Contractor Stephen Warren Chicago Driver

Period 9

Rick Wilson, Charlotte Driver Kelly Wyatt, Kankakee Driver

> Period 10 Bob Agee, Kankakee Driver Conrado Alvardo LaPorte Contractor Marty Conley,

Otis Ewell, LaPorte Driver Michael Hall.

Driver Tom Heatherly Chicago Driver Ernest Holloway,

McDonough Driver

Contractor Flavio Rocha. Chicago Contractor Dick Royer, Knoxville Contractor Florence Driver Jerry Sims, Chicago Driver Gerald Wheeler, Florence Contractor Chattanooga Kelly Worsham, Knoxville Driver

Keith Idle,

John Lewis,

Mark Parker,

Period 11

Bensalem Driver Mitch Bingham, Tracy Jackson Chattanooga Garland Driver Driver Floyd Jordan, Charlotte Driver LaPorte Driver Josh Lopez, Chattanooga Garland Driver Bill Moyers, Knoxville Driver Jim Raines. Florence Contractor Robert Randalls

Kankakee Driver Jesse Serna, LaPorte Contractor Howard Simms, McDonough Driver Sam Stewart, Knoxville Contractor Mike Weir.

Charlotte Driver

Service Anniversaries October - December 2006

31 Years Glen Keen,

Knoxville Mechanic

28 Years Robert Cook,

Knoxville Driver

21 Years

Edward Shipe Director of Hardware & Operating Systems Robert Vinevard. **Knoxville Contractor**

16 Years

William Bishop, Knoxville Petroleum Driver

14 Years

Mark Derringer, Knoxville Petroleum Driver Doug Vineyard, Knoxville Tank Cleaner

12 Years

James Byrd Chattanooga Driver Scott Ennen, VP Safety and Ouality

Knoxville Driver

Jim Tormey, VP of Sales and Marketing

Traci Smith, Maintenance Clerk Jesse Serna LaPorte Contractor

LaPorte Driver

11 Years lames Hittner. Carra Eggers,

Director of Human Resources Ronald Myers. Nashville Petroleum

10 Years Richard Lusby,

Knoxville Terminal Manager Mark Parker, Chattanooga

8 Years John McGee

7 Years

6 Years

5 Years Jesse Foster, Jr.,

Florence Driver Edwin Keplinger, Jr., Knoxville Petroleum

Driver James Murphy, Driver

Contractor

Manager

Driver

Adam Kennedy Central Driver Manager

Stanley Pickle,

Gulf Coast Regional Sales Mar.

Stephen Robinson. Maintenance tractor Supervisor Charles Theiler,

LaPorte Driver Theresa Wright. Safety Administrative Assistant

4 Years Enrique Acosta,

LaPorte Driver Arthur Beckett, Sr., Knoxville Driver Kenneth Dickey. Knoxville Shop Joel Hubbard, LaPorte Shop Keith Idle. Bensalem Driver

Bill Moyers, Knoxville

Knoxville Driver Harold Randolph. Chicago Driver William Shields, Chattanooga Contractor Lois Shields Chattanooga Con-

Tracy Velazquez, Bensalem Operations Clerk 3 Years

Kevin Cates,

Chicago Driver Kevin Liggett, Florence Tank Cleaner

2 Years Rachael Schuman Settlements Supervisor Wonzer Bradley, McDonough Driver Lawrence Brodin, Chicago Driver Ronald Cherry, Jr. LaPorte Driver Joseph Flood, LaPorte Driver Daniel Molk, Kankakee Driver

Robert Randalls, Kankakee Driver Kenneth Tyler. LaPorte Driver Kwasi Wallace. LaPorte Driver Stephen Warren. Chicago Driver Sharon Welge, Kankakee DLO Kelly Wyatt, Kankakee Driver Douglas Jones,

LaPorte Contractor

Chicago Contractor

Kareem Bishop,

1 Year

Raymond Brown, Charlotte Driver Timothy Brock, Bensalem Supervisor Warren Davis. Chattannooga Supervisor Charles Denton, Knoxville Tank Cleaner Charles Estes, LaPorte Driver

Adam Ezell,

Tank

Knoxville

Cleaner

LaPorte Mechanic Ellery Ford, LaPorte Driver Darrin Holloway, McDonough Driver Anthony Kelly, Knoxville Petroleum Driver Ryan Loyd, Knoxville Tank Cleaner Kevin Puah, Florence Supervisor Miguel Ruiz, Jr., LaPorte Drive Sharon Warne, Knoxville Driver Diana White, Specialist David Williams, LaPorte Driver Rayburn Wilkerson,

Knoxville

Petroleum Driver

Kim Fernandes.

Referral Contest A Win-Win for Terrence Porter and Highway Transport

Terrence Porter referred two tanker drivers and won the Highway Transport Referral Contest. Terrence referred Ron Hill and Art Miles. Both have completed their driver training and the 90-day introduc-

tory period. Now Terrence has extra money to spend during the upcoming holiday. It is truly a win-win situation for everyone. Drivers like Terrence earn extra money and

vacation time. Highway Transport wins two more well-trained and safe drivers. On November 16th, Bob Godsmark (above left) presented Terrence with a check. Ter-

rence received \$2,500 after his two referrals completed training. He received another \$2,500 when his referrals completed Highway Transport's standard 90-day introductory period. Terrence also received

a week of paid vacation.

"I've actually been talking to two more drivers. Most drivers I talk to are impressed by Highway Transport's medical insurance rates. I speak with some drivers who pay up to \$700 per month. It's easy to spark

a conversation with fellow drivers, especially when you're talking about medical insurance rates," says Terrence, "I also tell potential drivers that the terminal location

is convenient and the terminal manager at Chicago David Niven is always quick to respond to my questions. Highway is a very family-oriented company. With Highway it is different, because the staff is good and the relationships are good."

Terrence drives to Indiana, Wisconsin, and Missouri, but his favorite route is to Detroit. When asked what is the first thing he will do with the money Terrence's response was "Pay bills! And after that, my wife will probably pick out a vacation of some kind. One of our favorite places to eat is Outback, so I'm sure we'll go there. Their steaks are good, but their lamb is especially good, and that's probably what I'll be eating when I celebrate.'

General Service Safety Awards Fourth Quarter 2006

Chattanooga Kenny Barnett Jason Cranfield Stefon Davis

Leonard Steele, Jr.

Chicago Bruce Frost

Neftaly Gallegos Roy Steffan Mitchel Ward **Florence**

Adam Deckard James Doan Kevin Liggett Michael Liggett Charles Tincher Kevin Steenken

Knoxville Kim Adams

Ray Barber Wayne Coward Charles Denton Adam Ezell Robert Graham Willis Haun Roy Haynes Darrell Jackson Glen Keen Billy Lively Rvan Lovd Jerry Nicely Gary Richards

Walter Satterfield

Scott Whitehead

Doug Vinevard

LaPorte

Gordon Cavender, Jr. Mark Dickens Wayne Fernandes Eric Frost Walter Gamble Joel Hubbard Darryl Hunter Reginald Keller Ben Loya Danny Morin Carl Paxton Hector Porras Darrell Semien

Adolfo Villarreal

Birthdays December 2006

Chattanooga Billy Crawley

Mark Parker Lois Shields

Columbus George Leggett

Chicago Bob Agee, Sr. Bob Fish David Niven Roy Steffan Ryan Thomas Gene Wilson

Florence Adam Deckard

Eric Penn Earl Roberson, Jr.

Garland

Hebron

Donald Madden

Tim Baker George Edmonds, Jr.

Adam Perkins Knoxville Freddie Bolden

James Bristol Bob Cook Bob Godsmark Clyde Isner Anthony Kelly John McGhee Joe Pence Gary Richards

David Smith

Melinda SanMiquel

Jackie Taylor John Wilson Ray Wilkerson

LaPorte lason Beck Rashaud Lane

William McCray

Richard Staudt

Nashville Andrew Biggs

Personnel & Personal Notes

Personnel Changes . . .

 We are pleased to announce that Kerrie Smith was hired October 16 as our Web Developer. Kerrie has been working at Highway Transport through a staffing agency for about six months, and her contributions to the company are already apparent with our tremendously improved web site.

Newlyweds...

- Knoxville Driver Mark Preller married Linda Carol Griffin on August 31.
- Hebron Driver, George Edmonds, married Angela Whitaker October 14.
- Sarah Blevins, Director of Accounting, and Andrew Henderson were married on October 14.
- Florence Driver James Hittner and Renee Ann Newberg were married on October 6.

New Additions . . .

• Bob Godsmark has a new grandson, Quin Russell Irwin, born to his daughter Cindy Irwin on November 1, at 10:30 a.m. and weighing 7lbs, 4 ounces and 20 ½ inches long.

With Deepest Sympathies . . .

- Florence Driver, **Rod Bauer**'s mother passed away in October.
- Chattanooga Driver, Scott Nussbaum's mother passed away October 1.
- Highway Transport Director of Human Resources Carra Egger's husband, David Eggers (age 45), passed away suddenly on October 23. In lieu of flowers, memorial donations may be made to: Manna Ministries Inc., PO Box 4037, Maryville, TN 37802 or American Cancer Society, 2330 Chesterfield Drive, Maryville, TN 37803.

- Jim Raines' grandfather, Clayton Morse passed away.
- Chattanooga Driver **David Weidner**'s father-in-law passed away in November.

- In Our Thoughts and Prayers...
 Chattanooga Driver, **Buddy White** underwent heart surgery.
- Knoxville Tank Cleaner Scott Whitehead and his wife are currently at home after spending time at Vanderbilt Burn Center in Nashville, TN, They will receive periodic treatments and surgeries for burns sustained in a recent household gas grill accident.
- Linda Nelson's newborn grandaughter Jessie came home in November after a long hospitalization in pediatric critical care. Jessie is recovering from heart surgery.

Driver Safety Awards

Highway Transport recognizes and rewards drivers with long-term accident-free records. We're always striving to retain safety-conscious drivers. It is a moment of great pride for all Highway employees when we acknowledge a group of drivers who represent a successful record of safety. Safe drivers are our most crucial asset. We appreciate their loyalty to Highway Transport.





Knoxville Driver Gerald Edwards (*left*) is presented his fourteen year safe driving award by Driver Manager Jerry Noland.





Knoxville Driver Phillip Pepper, four year safe driving award.





Driver Manager Jerry Scearce (left) presents the five year safe driving award to Charlotte Driver Art Vanlill.



Knoxville Petroleum Driver Mark Derringer (left) is presented his ten year safe driving award by Petroleum Manager John

Tank Driving in Winter

Vice President of Safety and Quality Scott Ennen advises, "Winter driving conditions will increase your stress level and just wear you out - don't be afraid to call it a day." Before you start driving any vehicle during the winter, consider the following safety factors:

> Prepare Relentlessly - You should keep your vehicle in top operating con dition all year round for safety and fuel economy. It is especially important to prepare for winter driving.

Check Your Route - Real time traffic and weather information is available in most areas by dialing 5-1-1 from most phones. Have Internet access? Visit the website http://www.dot.gov for statewide traveler information including weather conditions, forecasts, and camera images. Pay special attention to alizes that you one of the most highly mountain pass information.

Watch Your Speed - Too much speed causes accidents

Following Distance - It could take three to twelve times longer to stop vour unit under winter conditions. Increase your following distances and never use cruise control when you're on wet or snowy roads.

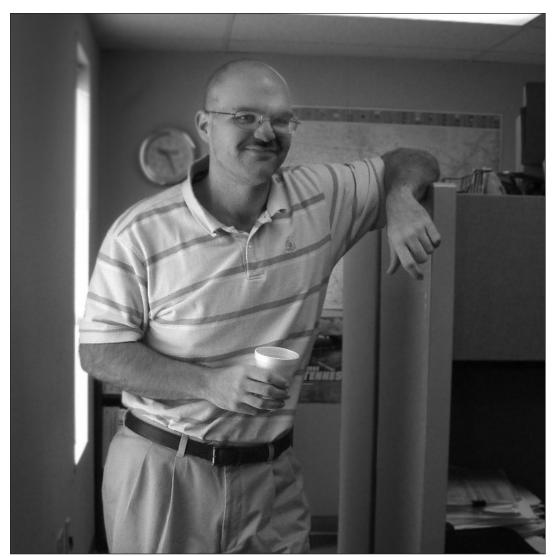
Over Confidence - You are a highly trained professional tank truck driver. Everyone in the trucking industry reskilled drivers on the road. HOW-EVER, don't let over confidence catch you off guard. Being alert to dangers is the first step in being safe.

Stress is Your Enemy - Company president Greg Watkins emphasizes to all drivers, "Stress is your enemy.

You can feel it happening: stress is creeping into your day. You think you can handle it yourself. Highway Transport says otherwise." Anytime you have too much stress, you risk losing control of your vehicle. Heed Greg's advice to "take a moment, and slow it down.

He continues, "Highway Transport drivers have a legacy of superior service and on-time deliveries. But I'd much rather call a customer and explain to them that a driver is run ning a little late than have to explain that there has been an accident."

Slenderized Supervisor Neil Evans With Advice to Share



Highway Transport Driver Manager Supervisor Neil Evans made simple changes in his daily menu and lost 125 pounds.

Neil Evans has supervised Highway Transport Driver Managers for over seven years, but he is most famous for what he has done in the last year: lose nearly 125 pounds and inspire us all to follow his example. Neil knows what he is up against, namely all-you-can-eat buffets, fast food burgers, and biscuits 'n gravy.

Neil's focus on health began in Fall 2005. At the time, he weighed close to 350 pounds. However, Neil's change of eating habits has not put him in the typical social bubble that often happens to people

trying to lose pounds. He made a few simple changes in his daily menu, and he eats more frequently.

"Every time I see Neil, he is eating something, but it is usually something pretty tasty. He'll go in the kitchen and make himself a pack of oatmeal. Or you'll see him with those small cups of yogurt or a piece of fruit," comments Jerry Noland, "That boy has peeled off the weight just by making a few small adjustments in the type of foods he eats. He is also in the process of reading the Bible. His goal is to

read the Bible in its entirety. I admire his commitment on both of those things."

For those of us who try to change our Tennessee eating habits, though, there is always the problem of tradition and identity. "Eating a lot of meat, bread and cheese-based dishes is a big (and delicious) part of living in East Tennessee. Enjoying those foods is always going to be part of my life. Those foods will be present wherever I go. Occasionally, I'll eat whatever I want." says Neil. "I haven't embarked on any sort of extreme exercise regimen. I just changed my eating strategy, and I try to stay optimistic."

Neil says that he always had the goal of increasing his study of Holy Scriptures, but last year during Christmas season he made up his mind to buckle down and devote more time his reading. "Reading the entire Bible is something I've just always wanted to do. I really don't intend for my bible study to serve as a weight loss tool. It really didn't have anything to do with my size. But you have to admit, it has defi-

nitely helped. Focusing on spiritual matters is always good, no matter what size someone is." Neil completed his journey through the Bible on August 19, 2006, and he says, "I marked it on my calendar, and it is a day I will always remember."

Neil, who has also been in the process of building a house, says his family has been supportive, but not overly involved. "Building our home while attending to family matters has taken up a large portion of our time. Instead of going home at night and settling down in front of the

TV, I usually find myself on the home site stacking blocks or shoveling gravel."

Neil continues, "Sometimes it is more helpful when people aren't paying so much attention. When people start calling attention to me and focusing on my weight loss, sometimes the conversation becomes nerve wracking. I often do better when I just go about my day with work and family not focused every minute on the pounds. Shifting my focus to God, to my family and my relationships. That is what has helped to shed the weight."

LaPorte Customer Service Manager Jonathan Lockstein is just one of many colleagues who take inspiration from Neil. "It's amazing how much weight he has dropped just by making small changes. He's serious about his health, but not so serious that you can't talk to him. His

attitude and his easygoing conversations make him shine. He sets a good example for all of us here at Highway Transport, and I admire him greatly. "

> Petroleum Manager John Wilson has also lost nearly 40 pounds. "My doctor told me to lose weight, so I started by significantly re-

ducing my carbs. Neil noticed I was dropping pounds, so he decided to lose a few pounds too. I lost about 40 pounds then plateaued off, but Neil just kept it going. He has lost about 125 pounds. Having Neil around and seeing him on a daily basis helps me to think twice about some of the food choices I make."

Website Offers Practical Tools

-www.hytt.com
-DRIVERS: The first time you log in, use your upper-case alpha ID as your username and password. Once you login, you may create your own password.

Login

Login

Using the Internet can be annoying, distracting—and, occasionally, highly effective. As more and more folks are discovering, the Highway Transport website can let you do some nifty things. This quarter marked a quiet transformation in the design of the company website (www.hytt.com)

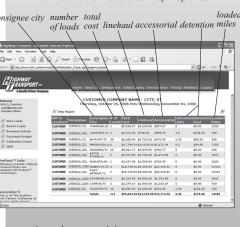
Customer-Friendly Features

The increased functionality lets customers view many details about their



With a username and password, customers receive access in order to do the following:

- ▶ view loads
- ▶ search loads
- view all business activity reports:



- ▶ view document images
- ► search for documents by Highway Transport Order Number or Bill of Lading Number
- view calibration charts by simply entering a trailer number

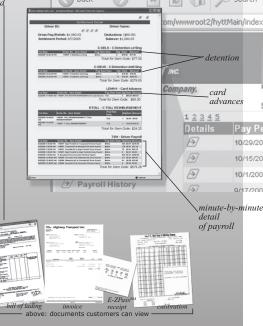
Director of Information Technology Paul Noe says, "Allowing our customers to pull their own information from the website helps us streamline operations. Bottom line, using the web makes us run more efficiently. Increasing our efficiency allows us to spend more money on drivers."

Driver-Friendly Features

With a username and password, Highway Transport drivers can update their own address and phone listing. Drivers can:



- view every detail
 of their paychecks including paycheck
 taxes and details of every deduction
- view all company paid benefit amounts
- view settlement details including:



Need help logging in? Contact Highway Transport's Information Technology (IT) Department: 1-800-818-1207 or (865) 584-8631 ext. 440 e-mail: pnoe@hytt.com

Neil in 2005.